

## 1 Account Information

This section includes customer name, account information, and billing date.

## 2 Amount Due & Due Date

The color-coded circle represents service types, such as yellow for Electric. The Amount Due may include a past due balance.

## 3 Account Summary

Includes all the balance details associated with the amount due.

## 4 Bill message

This area will have a monthly message for additional customer information.

## 5 Share the Light

Share the Light helps customers in need pay their utilities bill. Check the box if you wish to donate. For more information, visit [lus.org/share-the-light/](http://lus.org/share-the-light/).

## 6 Ways to Pay

The circled fleurs-de-lis indicate the different ways customers can pay their bills, including in person, online, and by phone.

## 7 Service Address

The location of the services provided.

## 8 Service Type

Each service type includes charge details.

## 9 Meter Readings & Service Dates

Includes meter read dates and usage for metered services. Non-metered services will have service dates, such as garbage.

## 10 Usage History

Representation of your meter's history in the last 12 months.

## 11 Contact Information Changes

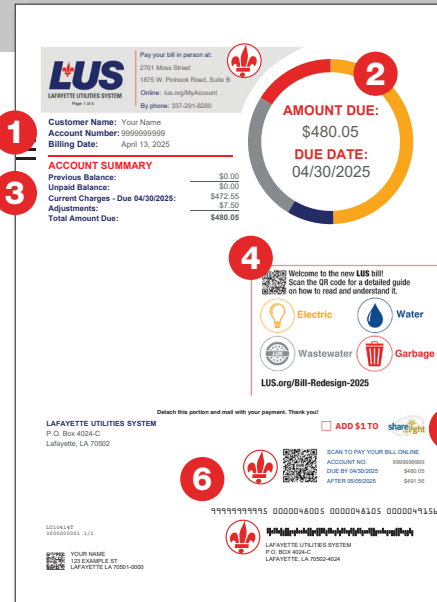
If you have any changes to your contact information, please fill out this section and send to an LUS Customer Service location.

## 12 Monitor Usage

Sign up or log in to monitor your usage and opt-in for alerts.

## 13 Other Charges

This area will include miscellaneous fees, such as Security Deposits, Late Payment Charges, Fees, etc.



**Pay your bill in person at:**  
2701 Moss Street  
1875 W. Pinhook Road, Suite B  
Online: [lus.org/bill/Account](http://lus.org/bill/Account)  
By phone: 337-291-4200

**Customer Name:** Your Name  
**Account Number:** 9999999999  
**Billing Date:** April 13, 2025

**AMOUNT DUE:** \$480.05  
**DUE DATE:** 04/30/2025

**ACCOUNT SUMMARY**  
Previous Balance: \$0.00  
Unpaid Balance: \$0.00  
Current Charges - Due 04/30/2025: \$472.95  
Adjustments: \$7.50  
Total Amount Due: \$480.05

Welcome to the new LUS bill! Scan the QR code for a detailed guide on how to read and understand it.

**Electric** **Water**  
**Wastewater** **Garbage**

LUS.org/Bill-Redesign-2025

Detach this portion and mail with your payment. Thank you!

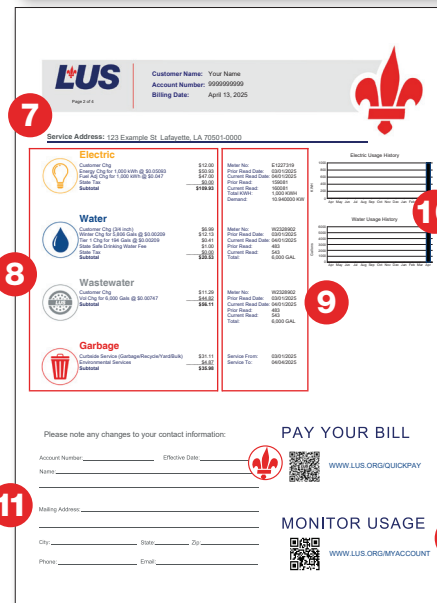
**LAFAYETTE UTILITIES SYSTEM**  
P.O. Box 4024-C  
Lafayette, LA 70502

**ADD \$1 TO** **Share the Light**

**SCAN TO PAY YOUR BILL ONLINE**  
ACCOUNT NO. 9999999999  
DUE BY 04/30/2025 \$480.05  
AFTER 05/05/2025 \$491.05

9999999999 0000048005 000004805 000004156

YOUR NAME  
123 EXAMPLE ST  
LAFAYETTE, LA 70501-0000



**Service Address:** 123 Example St Lafayette, LA 70501-0000

**Electric**  
Customer City: \$10.00  
Energy Charge: \$10.00  
Basic Fee: \$10.00  
State Tax: \$10.00  
Service Fee: \$10.00  
Total: \$50.00

**Water**  
Customer City: \$10.00  
Water Charge: \$10.00  
Basic Fee: \$10.00  
State Tax: \$10.00  
Service Fee: \$10.00  
Total: \$50.00

**Wastewater**  
Customer City: \$10.00  
Wastewater Charge: \$10.00  
Basic Fee: \$10.00  
State Tax: \$10.00  
Service Fee: \$10.00  
Total: \$50.00

**Garbage**  
Customer City: \$10.00  
Garbage Charge: \$10.00  
Basic Fee: \$10.00  
State Tax: \$10.00  
Service Fee: \$10.00  
Total: \$50.00

**Electric Usage History**  
Month: 4/1/2025  
Meter Read Date: 4/1/2025  
Current Reading: 10000  
Previous Reading: 9500  
Usage: 500  
Demand: 10000

**Water Usage History**  
Month: 4/1/2025  
Meter Read Date: 4/1/2025  
Current Reading: 10000  
Previous Reading: 9500  
Usage: 500  
Demand: 10000

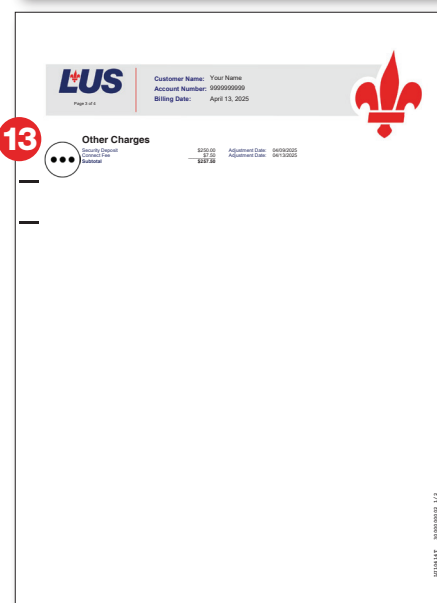
**Wastewater Usage History**  
Month: 4/1/2025  
Meter Read Date: 4/1/2025  
Current Reading: 10000  
Previous Reading: 9500  
Usage: 500  
Demand: 10000

**Garbage Usage History**  
Month: 4/1/2025  
Meter Read Date: 4/1/2025  
Current Reading: 10000  
Previous Reading: 9500  
Usage: 500  
Demand: 10000

Please note any changes to your contact information:

**PAY YOUR BILL**  
Account Number: \_\_\_\_\_ Effective Date: \_\_\_\_\_  
Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**MONITOR USAGE**  
Account Number: \_\_\_\_\_  
Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_



**Other Charges**  
Security Deposit: \$10.00  
Late Payment Charge: \$10.00  
Service Fee: \$10.00  
Total: \$30.00

**Contact Information Changes**  
Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_