



**CONTACT:**  
Heidi Tweedel  
LUS Public Information  
(337) 534-6043

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## **FOR IMMEDIATE RELEASE**

**January 20, 2025**

### **NOTICE FOR LUS CUSTOMERS REGARDING WATER PRESSURE**

LAFAYETTE, LA– With temperatures below freezing in Lafayette, water conservation is essential to maintaining sufficient water pressure in the system. Damage from frozen and burst pipes in the system can cause a drop in water pressure along with an overuse of water by customers. If water pressure drops below a certain threshold, customers will need to boil water before use.

Lafayette Utilities System (LUS) and its wholesale customers are asking that customers pause any high-water consumption activities, including turning off any faucets that may be left on or left running overnight as well as reducing washing machine and dishwasher usage. By reducing water usage, LUS can continue to maintain adequate water pressure levels.

To report a power outage, please call (337) 291-9200. To report an issue with water or wastewater, please call (337) 291-5700. For other service requests, please dial 311.

In addition, here are some essential tips to keep your household warm while reducing risks:

- Keep your fireplace clean when in regular use
- Turn space heaters off when leaving the room or going to bed
- Don't use a space heater if the cord is damaged
- NEVER use an oven to heat your home
- Keep anything that can burn at least 3 feet from all heat sources

Thank you for your assistance and patience during this time.

LUS Mission Statement: As a publicly owned utilities system, we provide high quality, competitively priced services that exceed our customers' expectations and contribute to the Consolidated Government to support other community needs.

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**FOR MORE INFORMATION:**

Heidi Tweedel, Lafayette Utilities System Spokesperson  
337-534-6043 cell | [htweedel@lus.org](mailto:htweedel@lus.org)