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FOR IMMEDIATE RELEASE

May 15, 2024

LAFAYETTE UTILITIES SYSTEM COMPLETES STORM RESTORATION

LAFAYETTE, LA – Lafayette Utilities System (LUS) has restored 100 percent of the 7,500 outages within 42 hours of the severe storm event that hit around 6pm on Monday. LUS would like to recognize the City of Winnfield, the City of Alexandria, and the City of Houma for their assistance in restoring power to areas affected by the storm.

As the storm was unexpectedly damaging to our area, LUS appreciates the patience our customers and members of the general public showed as we worked to restore all outages.

As a reminder, LUS.org has a feature that provides electrical power outage notifications through its MyAccount platform. This system is a convenient way to stay up-to-date on electrical power outages/restoration by receiving text (SMS) and email notifications.

Customers will sign up for MyAccount alerts from LUS by following these simple steps:

- Log in to MyAccount
- Navigate to “Notifications” then click “Manage Account Notifications”
- Update “Notification Preferences” for Electrical Power Outage/Restoration choosing text (SMS) and/or email notifications

To ensure notifications are received, confirm your MyAccount contact information is up-to-date. If you are unable to sign up for the electrical power outage notifications, please contact Garrison Harrison at (337) 291-8395 or gharrison@lus.org.

Mission Statement: As a publicly owned utilities system, we provide high-quality, competitively priced services that exceed our customers’ expectations, and contribute to the Consolidated Government to support other community needs.

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FOR MORE INFORMATION:

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