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FOR IMMEDIATE RELEASE

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OUTAGE ALERTS FOR LAFAYETTE UTILITIES SYSTEM CUSTOMERS

LAFAYETTE, LA – Lafayette Utilities System (LUS) has launched a new feature that provides electrical power outage notifications through its MyAccount platform. This system is a convenient way to stay up-to-date on electrical power outages/restoration by receiving text (SMS) and email notifications.

Customers will sign up for MyAccount alerts from LUS by following these simple steps:

- Log in to MyAccount
- Navigate to “Notifications” then click “Manage Account Notifications”
- Update “Notification Preferences” for Electrical Power Outage/Restoration choosing text (SMS) and/or email notifications

To ensure notifications are received, confirm your MyAccount contact information is up-to-date. If you are unable to sign up for the electrical power outage notifications, please contact Garrison Harrison at (337) 291-8395 or gharrison@lus.org.

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FOR MORE INFORMATION:

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