

# Power Outage Restoration

Getting Your Power Back On

We work as quickly and safely as possible to restore power after a storm, following a step-by-step plan.

- 1

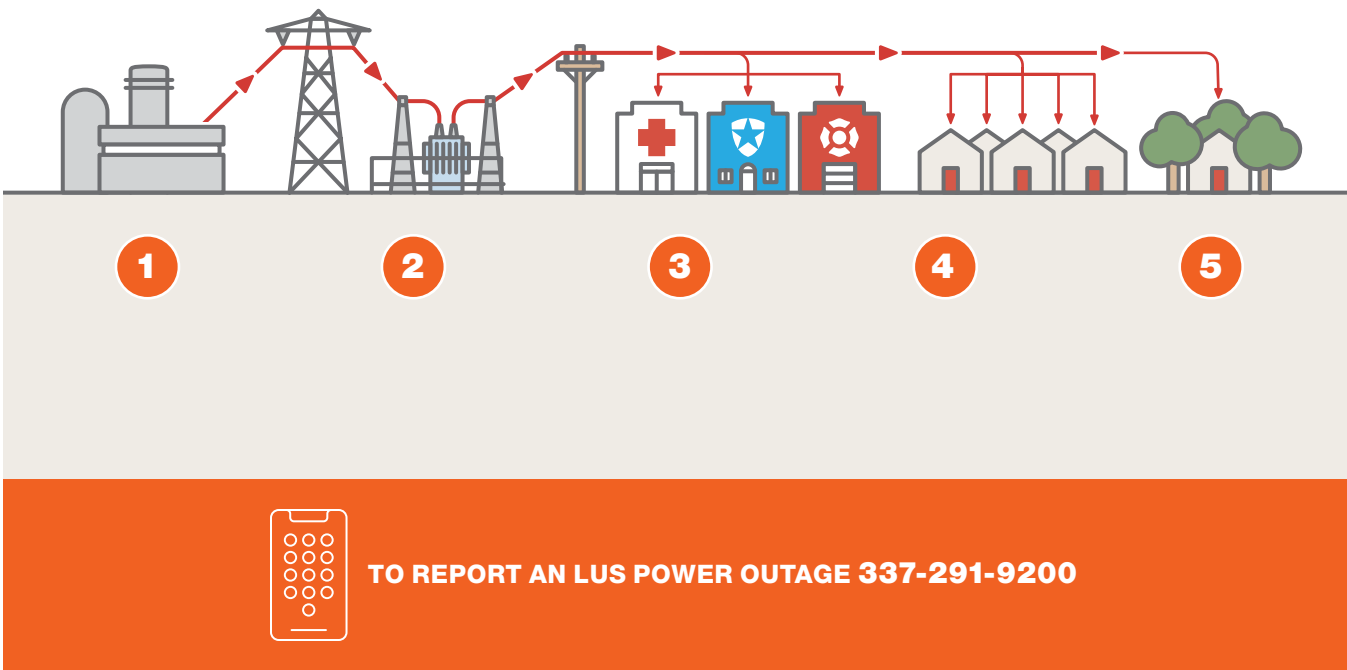
Damage assessment and repairs to LUS generating facilities and transmission lines, and to water and wastewater treatment facilities.
- 2

Repairs to transmission lines to distribution substations.
- 3

Repairs to main lines, which involves electric circuits serving critical facilities such as hospitals, police, and fire stations.
- 4

Our goal is to restore services to the greatest number of customers as soon as possible.
- 5

Once power is restored to large-impact areas, we focus on restoring power to small pockets or individuals still without power.



TO REPORT AN LUS POWER OUTAGE 337-291-9200

# Overhead & Underground Line Repairs



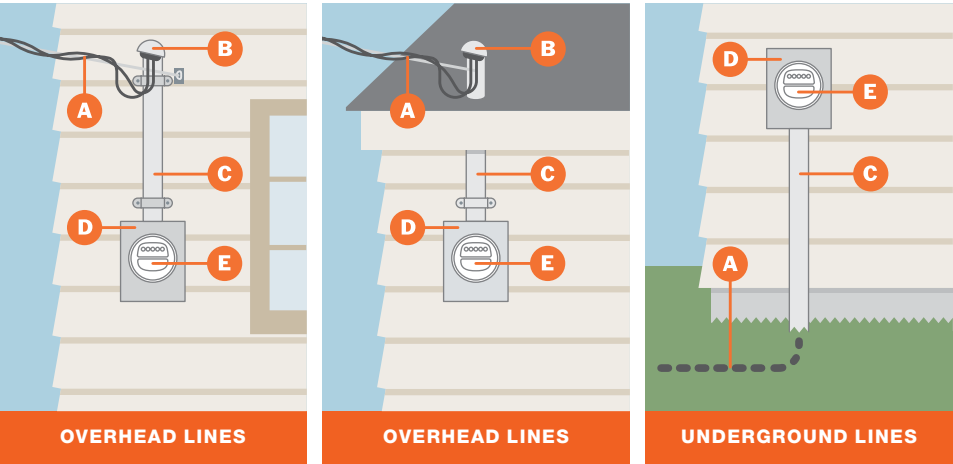
LUS WILL REPAIR OR REPLACE DAMAGED:

- Overhead service lines (A) up to the weatherhead (B)
- Electric meter (E)

THE HOMEOWNER IS RESPONSIBLE FOR REPAIRING DAMAGE TO:

- Underground service lines (A)
- The weatherhead, used for overhead lines (B)
- The riser (C)
- The meter can, which is the metal case surrounding the meter (D)

- A Service Lines  
B Weatherhead  
C Riser  
D Meter Can  
E Meter



FIBER OUTAGE RESTORATION

If your electrical power has been restored and your LUS Fiber service is not working, call 99-FIBER (337-993-4237). LUS Fiber works to restore fiber service as soon as it is safe to do so. Coordinating with LUS electric crews, our service teams begin working in areas where downed power lines have been secured.



TO REPORT AN LUS FIBER OUTAGE 337-99-FIBER (337-993-4237)