



## PRESS RELEASE

Lafayette Utilities System  
P.O. Box 4017-C, Lafayette, LA 70502  
[www.lus.org](http://www.lus.org)

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### FOR IMMEDIATE RELEASE

#### Lafayette Utilities System Outage & Event Map

**Lafayette, LA (June 17, 2021)** – Lafayette Utilities System (LUS) in partnership with DataCapable have implemented a power outage and events map in preparation for hurricane season and year-round operations.

The LUS Outage & Events Map is a visual communication tool that will allow customers to stay up-to-date during emergency and non-emergency situations. LUS customers will be able to subscribe to email and SMS/text-based status alerts for events in their area.

Customers will still need to call LUS to report issues as this is a first phase implementation as we work towards a fully automated process.

**To report an issue:**

- **For power outages:** (337) 291-9200
- **For down power lines, water or wastewater issues:** (337) 291-5700

To visit the LUS Outage & Events Map, go to <https://www.lus.org/map>

**About DataCapable:** The DataCapable Platform increases safety for utilities, field employees, and the customers served by eliminating communication gaps. The Outage and Event Mapping Module implemented by utilities will provide customers with a map-based communications tool, to visually allow customers to understand when, where, and why outages and other events are occurring in a territory.

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**FOR MORE INFORMATION:**

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