



PRESS RELEASE

Lafayette Utilities System
P.O. Box 4017-C, Lafayette, LA 70502
www.lus.org

FOR IMMEDIATE RELEASE

Lafayette Utilities System during COVID-19 Pandemic

Lafayette, LA (March 15, 2020) – Lafayette Utilities System (LUS) is implementing procedures for the safety of our customers and employees during the COVID-19 pandemic.

Starting Monday, March 16, the LUS Customer Service locations at 1875 W. Pinhook Road and 2701 Moss Street will not be open to walk-in customers. Both locations will have a drop-box available for check or money order payments (we strongly suggest that you do not drop off cash).

The Moss location will have the drive-thru available for customers Monday through Friday from 8 a.m. to 7 p.m.

Payments can also be made by mail, online at www.lus.org and by telephone at (337) 291-8280. The Customer Service Call Center will be available to answer any LUS customer questions.

With our customers in mind during this outbreak, LUS will temporarily suspend service disconnects for 60 days but will review the situation and may change the time frame as needed.

###

FOR MORE INFORMATION:

Alex Antonowitsch, LUS Spokesperson
(337) 291-8930 office | (337) 534-6043 cell | aantonowitsch@lus.org